

Exploring Interests in Grievance Resolution

Contract grievance procedures are generally made up of a series of steps in which parties attempt to address and resolve contract disputes or grievances. In most cases, where parties are unable to resolve disagreements themselves, contracts provide for binding arbitration as a final step in the process.

When thinking about grievance resolution generally, list some of the interests you have. Use the questions in the box below as a guide.

Questions for Exploring Interests

- What do you hope to accomplish through a grievance procedure and why?
- What needs do you hope to meet by whatever procedures are employed?
- What values/beliefs shape the way you think about grievance resolution processes?